Accountable.

Trusted.

Underfunded.



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Being accountable to Missouri citizens is a top priority. We measure the quality of our service by the condition and safety of our transportation system. Today, 86 percent of the state's major highways are in good condition, and fatalities are the lowest they've been since 1950.

With accountability comes public trust and satisfaction. We are proud that 92 percent of Missourians trust us to keep our commitments, and 83 percent are satisfied or very satisfied with the job we do. The challenge now is to maintain the progress we've made now that less funding is available for transportation.

Positive Progress

- 31 percent decline in fatalities since 2005; lowest number of fatalities since 1950
- 86 percent of major roads in good condition
- Customer satisfaction at 83 percent
- 92 percent of Missourians trust MoDOT to keep its commitments







"... MoDOT, I feel, keeps our roads and highways looking great, and we are proud to live in the state of Missouri! You can tell that the employees at MoDOT take pride as well!"

- Steven Barbo in an e-mail dated Aug. 30, 2010

Accountable for Delivering Commitments

MoDOT Makes Progress on Major Highway Corridors

We made significant progress in completing a number of long-awaited highway corridors this year, with an additional 109 miles of highway lanes added to the books:

- Highway 50 Eight additional miles of Highway 50 were completed in July 2010 furthering efforts to make the route four lanes across the state.
- Highway 100 The completion of 10 miles from Washington to Interstate 44 has greatly improved the capacity and safety of the highway, which had become unable to handle the amount of traffic using it on a daily basis.
- Highway 60 We added 34 miles of four-lane highway from Mountain View to west of Van Buren, making Highway 60 four lanes from Springfield to Sikeston.
- Highway 36 With the additional miles that opened this year, Highway 36 is now a four-lane highway across the entire state.
- Highway 13 The northbound lanes of Highway 13 from the Polk/Greene County line to south of Bolivar were realigned to run parallel to the existing southbound lanes, completing a true four-lane highway from Springfield to Kansas City and making travel safer.
- Highway 65 The addition of six miles of highway from Foose to Buffalo completes a series of four-laning projects along the 30 miles between Springfield and Buffalo that began in 2007.
- Highway 5 Eight miles of shared four-lane highway from south of Camdenton to just south of the Laclede

County line is part of an innovative highway design that is increasing safety and traffic flow along the Route 5 corridor.

Highway 54 – An additional five miles of Highway 54
from the Osage River Bridge in Miller County to the Grand
Glaize Bridge in Camden County are now open, making
travel in the Lake of the Ozarks area safer and faster.

Since 2003, MoDOT has worked hard to close the gaps along several other corridors, including highways 21, 61, 63, 71 and 412.

This progress, largely spurred by additional revenue from voter-approved Constitutional Amendment 3 in 2004, means safer highways, less congestion and increased economic activity.

I-470 Opens Early Following Emergency Repairs

Construction to fix pavement that collapsed on westbound Interstate 470 in Kansas City in July was completed in just 43 days - 19 days ahead of schedule. The ramp collapsed when groundwater buildup caused soil underneath a retaining wall to slide.

"I would just like to thank the Missouri Department of Transportation for the swift and professional job it did repairing such a popular bridge. Keep up the good work."

- Matt Spangler, Lee's Summit, in a letter to the editor of the Kansas City Star, Sept. 27, 2010



"I, for one, appreciate the MODOT posts on Facebook. The organization of which I am part relies heavily on MODOT programs, and I find this method of communication very effective to keep me abreast of what's going on. ... I also find it impressive that MODOT has recycled more than 8 billion pounds of trash into our roadways. Keep up the creativity, MODOT. You're doing good work."

- Steve Bush in a Facebook post, Sept. 22, 2010

Reason Foundation Ranks Missouri Roads Eighth Overall

The Reason Foundation's 19th Annual Highway Report showed Missouri's roads made the nation's biggest improvement, jumping 16 spots from 24th to 8th in rankings of state highway performance and cost-effectiveness.

Accountable for Safe Highways

Fatalities Are Lowest Since 1950

Since 2005, traffic deaths in Missouri have dropped 31 percent and are the lowest they've been since 1950. During that same time, the number of fatalities from commercial motor vehicle crashes fell 52 percent from 205 to 99. And, in 2009, Missouri saw a 21.5 percent decrease in motorcycle fatalities.

Guard Cables Save 45 Lives per Year

The median guard cable that lines more than 600 miles of Missouri highways is credited with saving approximately 45 lives per year in Missouri. There were only three cross-median fatalities in 2009 at locations with guard cable. Between 1996 and 2005 - prior to the installation of guard cable - more than 400 people were killed in cross-over crashes on Interstates 44, 55 and 70 alone.



More Teens Buckling Up; Statewide Seat Belt Use Decreases

Teen seat belt use rose from 61 percent in 2009 to 66 percent this year. Unfortunately, that means 34 percent of young Missourians still aren't buckling up. For all Missourians, there was a one percent drop in safety belt use, from 77 percent to 76 percent. Since 2004, seatbelt use in Missouri has fluctuated only slightly between 75 and 77 percent.

First Drunk Driving Victim Memorial Sign Installed

The first memorial sign to honor drunk driving victims was installed in June on Interstate 270 in St. Louis. The signs read "Drunk Driving Victim" and include the person's initials and the month and year they were killed.

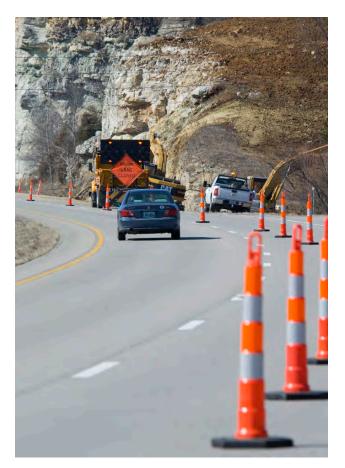


"MoDOT is not only doing better with road construction and maintenance, but it is also doing a good job of touting it. Both should help its cause with voting lawmakers and taxpayers."

- Dave Berry, Bolivar Herald-Free Press, Jan. 6, 2010

Work Zones Making the Grade

The more than 2,000 people who have provided feedback on highway work zones through an online survey said 90 percent of work zones are safe and efficient.



Accountable for the Environment

Billions of Pounds of Waste Kept from Landfills

8,417,020,000. That's how many pounds of waste we have either recycled back into our roads or kept from area landfills since 2005. Over the past five years, we have recycled almost 3.6 billion pounds of industrial waste, enough to fill the Empire State Building four times. We have also used 4.8 billion pounds of reclaimed material on construction projects.

Greener, Cleaner Hybrid Buses Debut in Missouri

Missouri's carbon footprint is a little smaller thanks to our Transit Unit. The unit helped public transportation agencies in Poplar Bluff and Warrensburg buy new hybrid vehicles that promise to run cleaner and cheaper than standard buses.

The House That Cans Built

Aluminum cans recycled from the Amtrak Missouri River Runner trains that run between Kansas City and St. Louis are being donated to the River City Habitat for Humanity in Jefferson City. Proceeds from recycling the cans helped build a house for a deserving family.

Trusted

MoDOT Opening a New Bridge Every 2.5 Days

Now into its second year, our Safe & Sound Bridge Improvement Program is rapidly improving Missouri's bridges. Since the project began in late 2008, almost 300 bridges have been repaired or replaced, with a new bridge opening every 2.5 days. When completed at the end of 2013, the Safe & Sound program will replace or improve 802 of the state's worst bridges.

"Boy, there's nothing that beats that new bridge. I feel so safe now and so good."

- Roy Zeb Thomas, Pettis County farmer, Aug. 4, 2010



"Here's a quiet success story about recycling. The Missouri Department of Transportation says it has recycled 8.42 billion pounds of materials in the last five years . . . It's good to see MoDOT incorporate this into its regular ways of doing business."

- Blue Springs Examiner editorial, Sept. 22, 2010

Using Innovation to Deliver a Quality Transportation System

Our largest project ever, the reconstruction of I-64, used a design-build concept to deliver 10 miles of refurbished interstate in the heart of St. Louis. The project was completed in December 2009 three weeks ahead of schedule and \$11 million under budget. Since then, the new I-64 has gained national



recognition and received several awards.



In Kansas City, the kclCON design-build project is improving 4.7 miles of Interstate 29/35 in Kansas City from just north of Route 210 (Armour Road) to the northeast corner of the downtown Kansas City, Mo. freeway loop. The project includes replacing the Paseo Bridge with the Christopher S. Bond bridge, a landmark

Missouri River crossing. In September, we were pleased to announce that all lanes and ramps on Interstates 29 and 35 that are being rebuilt as part of the project will be open by the end of the year-six months ahead of schedule.

Another award-winning traffic solution we are using is the diverging diamond interchange. The concept



allows traffic to move faster, reduces congestion, increases safety and saves money. The first two diverging diamond interchanges in the nation opened in Springfield, Mo. in 2009 and 2010. Others are under construction in St. Louis and Kansas City. The first diverging diamond project has won several awards, including the Governor's Award for Quality and Productivity – Pinnacle Award. The award recognizes efficiency, quality and effectiveness in Missouri state government.

Missouri Continues to Put ARRA Funds to Quick Use

On Feb. 17, 2009, Missouri was the first state in the nation to start work on a stimulus project. Within minutes of President Barack Obama signing the recovery act, MoDOT began construction on a new bridge over the Osage River near Tuscumbia. The bridge, which opened to traffic Aug. 16, is one of 206 stimulus projects already completed. Work is under way on another 111 projects, leaving just 18 projects still to begin. More than two thirds (70 percent) of Missouri residents agree we did a good job putting money from the federal stimulus package to use quickly.



Amtrak Ridership, On-Time Performance Improve

Ridership on Amtrak's Missouri River Runner trains between St. Louis and Kansas City increased 25.7 percent in July as compared to a year ago. In addition, the trains reported a 92 percent on-time performance for the fiscal year ending June 30.

Improving Transportation Options

We are about more than just roads and bridges, and this past year we made some significant strides in improving other ways to travel in our state:

- We used stimulus funds to buy 315 new rural transit vehicles which are now on the road throughout the state.
 The new vehicles dramatically reduced the average age of the transit fleet serving our small, rural communities.
- The City of Branson West is now home to a new airport.

The new facility includes a 5,000-foot long by 75-foot wide runway capable of handling corporate aircraft.



- Missouri was successful in securing \$31 million in American Recovery and Reinvestment Act funding to continue rail service improvements and reliability on the Kansas City to St. Louis rail corridor.
- One of our major focuses has been on increasing freight movement on the Missouri River after years of drought and unreliable water flow. We continue to work with our partners to implement a plan that will help increase freight travel on Missouri waterways, create jobs and promote an environmentally friendlier way to transport goods.
- We worked with the Missouri Bicycle and Pedestrian
 Federation and other interested groups and organizations
 to develop a list of priority bicycle and pedestrian projects
 throughout the state.
 - "... the real value of the (bike/ped) project has been the relationships built and the cooperation fostered between Missouri bicycling, walking, trails, and disabilities organizations and the agencies that build and maintain the roads, shoulders, sidewalks, and trails that these users depend on."
 - Brent Hugh, executive director of the Missouri Bicycle and Pedestrian Federation

Underfunded

MoDOT's New Five-year Direction

Our construction program is on a steep decline due to stagnant state revenues, uncertain federal funding, rising internal costs and no more money coming from Amendment 3 bonds. Over the next five years, we will shrink our work force, cut spending and reduce services such as mowing and litter pick up. This will enable us to:

- · Honor our commitments
- · Keep major roads in good condition
- · Improve minor roads

"Thanks MoDOT for sharing this information about Amtrak! I love to take Amtrak whenever I can!"

- Adam Fletcher in a Facebook post dated Jan. 13, 2010
- Hold our own on bridges
- · Provide outstanding customer service

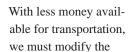
Since the end of February, we have decreased staff size by 200 employees, through attrition, not layoffs. This puts us on course to reduce our work force by 400 employees by June 30, 2013.

We are also on track to reduce costs by more than \$200 million in the next five years and have already identified \$64 million to put toward fixing the pavement on smaller state



highways, whose condition has been declining. Only 60 percent of minor roads are in good condition, while 86 percent of major roads are rated good.

We have taken a hard look at our maintenance operations, including snow removal, signing, striping, mowing and pavement maintenance, to find ways to increase efficiency and save money. The savings will be used to meet the commitments of our five-year direction.





way we do business. But we will do so in a way that won't compromise safety or customer satisfaction.

"Missouri cannot afford to underfund transportation infrastructure and undermine the state's future prosperity." – Quincy Herald Whig, May 8, 2010